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1. **Results**

What does success look like? What are the desired outcomes? How will we know if the system is functioning?

* + *“Start with your problem…What other important “upstream” and “downstream” results should (and can) we track? How “strong” is the overall system? How could we describe that?*
  + *Think about both actual AND desired*
  + *What are we mandated to report?*

1. **Roles**

Who are the actors involved in shaping these results? Who is affected by the results?

* + *Are roles changing over time? Make sure to include important actors now and in the future.*

1. **RESOURCES**

What are the resources, or “inputs” available to your initiative?

* + *Think broadly about these resources:*
* *Budgetary allocations*
* *Personnel*
* *Time*
* *Data*
* *Sphere of influence*
* *Trust*
  + *Think about both actual AND desired resources*
* *Make notes about any important changes over time*

1. **Rules**

What are the rules governing what happens in the system?

* + Rules assign roles, affect relationships, and shape access to resources
    - *Can be imposed locally or at other levels*
    - *Can be formal (laws, mandates, eligibility criteria) or informal (norms)*
    - *Think about both actual AND desired rules*
    - *Make notes about changes over time*

1. **RELATIONSHIPS**

What are the most important relationships between actors?

* + *Describe the nature of a given relationship. “Who does what to/for/with whom? When? Why? How?*
  + *Relationships, or “connections” can come from:*
* *Collaboration*
* *Data sharing/communication*
* *Being linked by formal systems, or incentives*
  + *Think about both actual AND desired relationships*
  + *Make notes about any important changes over time*
  + *Relationships may be hierarchical, one or bi-directional*