

INVEST,
INTERACT,
INFLUENCE

#ALLIN

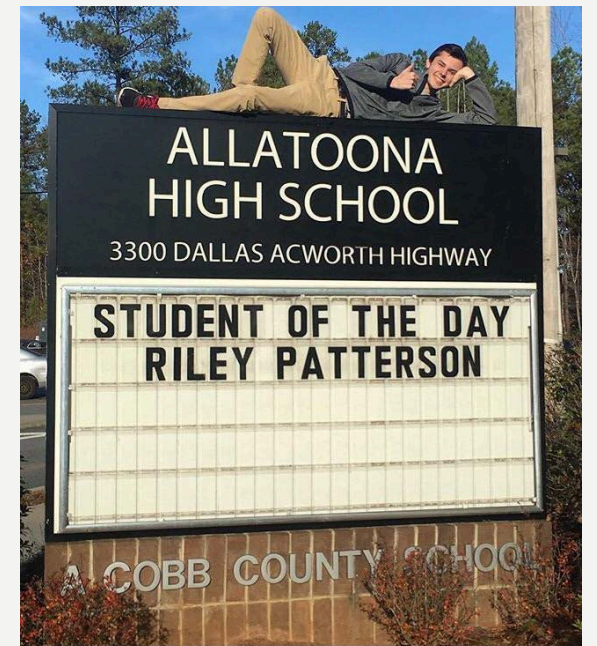
Terri Patterson, Hands & Voices
Director of Chapter Support



**HANDS &
VOICES™**



**GUIDE BY
YOUR SIDE™**



**I have no
special talent.
I am only
passionately
curious.**

ALBERT EINSTEIN

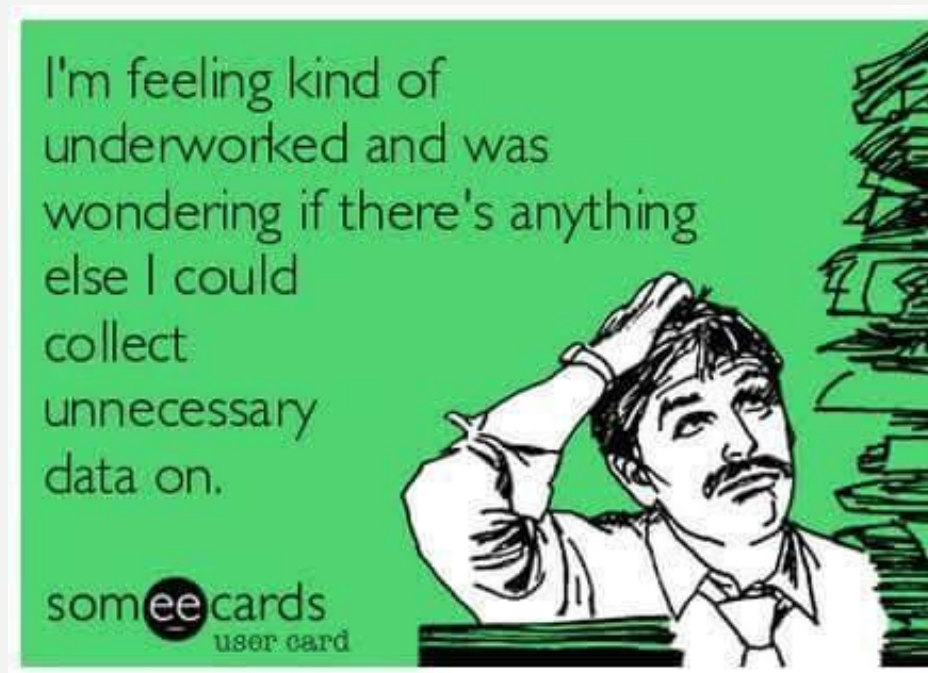
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"It's a special hearing aid. It filters out criticism and amplifies compliments." 2

DEFINITION OF *ALL IN* –MERRIAM WEBSTER

- I. tired, exhausted <after a day of wood-splitting he was all in>
- **Synonyms:** weary, beat, beaten, bleary, burned-out (or burnt-out), bushed, dead, done, done in, drained, exhausted, fatigued, jaded, knackered [British], limp, logy (also loggy), played out, prostrate, spent, tapped out, tired, tuckered (out), washed-out, wearied, wiped out, worn, worn-out



LET'S RETHINK THIS!

All In

- To be totally committed to something.
- Possibly originating with gambling games such as Texas Hold 'em style poker, where the maximum 'raise' is to bet your full stack of chips.
- *“If we're gonna do it, let's do it. I'm all in.”*



HOLD IN YOUR HEART **2** THINGS:

- 1) EVERY HUMAN BEING HAS THE RIGHT TO BE INVOLVED IN DECISIONS THAT AFFECT HIS OR HER LIFE, AND
- 2) WITH GOOD PROCESS, PEOPLE CAN GENERATE MORE CREATIVE AND COMPREHENSIVE SOLUTIONS COLLABORATIVELY THAN THEY CAN BY THEMSELVES.

1. INVEST

- to commit (money) in order to earn a financial return
- to make use of for future benefits or advantages <invested her time wisely>
- **to involve or engage especially emotionally <were deeply invested in their children's lives>**

SURROUND YOURSELF WITH



**THOSE ON THE SAME
MISSION AS YOU**

Cochlear Implants FM System IEP Manual Communication Hearing Aids Sign Language
Mainstreaming IFSP Learning Disabilities Residential School American Sign Language
Parental Involvement Auditory Verbal Manually Coded English Sign Systems Interpreters
Speech Therapy Least Restrictive Environment Genetic Disorders Amplification Educational
Placement Communication Options Multiple Disabilities Cued Speech Social/Emotional
Development Auditory Neuropathy Family Dynamics Cochlear Implants Amplification
IFSP Parental Involvement Learning Disabilities Cochlear Implants FM System IEP Manual
Communication Hearing Aids Sign Language Mainstreaming IFSP Learning Disabilities
Residential School American Sign Language Parental Involvement Auditory Verbal Manually
Coded English Sign Systems Interpreters Speech Therapy Least Restrictive Environment
Genetic Disorders Amplification Educational Placement Communication Options Multiple
Disabilities Cued Speech Social/Emotional Development Auditory Neuropathy Family
Dynamics Cochlear Implants Amplification IFSP Parental Involvement Learning Disabilities
Cochlear Implants FM System IEP Manual Communication Hearing Aids Sign Language
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Involvement Auditory Verbal Manually Coded English Sign Systems Interpreters Speech
Therapy Least Restrictive Environment Genetic Disorders Amplification Educational Placement
Communication Options Multiple Disabilities Cued Speech Social/Emotional Development
Auditory Neuropathy Family Dynamics Cochlear Implants Amplification IFSP Parental

A Lot to Consider...

THE INVESTMENT



- **It's about building relationships!**
 - Parents will get the most from you when they trust you.
 - Why do parents overestimate hearing aid use in studies?
 - Transparency in the learning curve for professionals.
(competence builds confidence)

RELATIONSHIPS ARE BUILT ON...

- Knowing who **I** am
- Knowing who **WE** are
- Knowing **WHERE** we are going
- Seeds of Trust
 - Old perceptions may show up in new relationships, let's be honest, so...
 - Past personal experiences
 - Show authentic appreciation
 - Everyone is consistently treated **with respect** for their role and views
 - Set the tone



2. INTERACT

- to talk or do things with other people
- to act together : **to come together and have an effect on each other**

Surround yourself
with people who
get it.

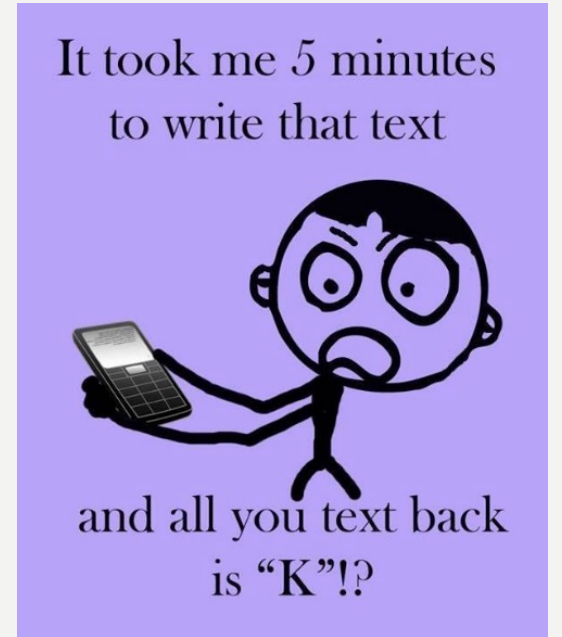
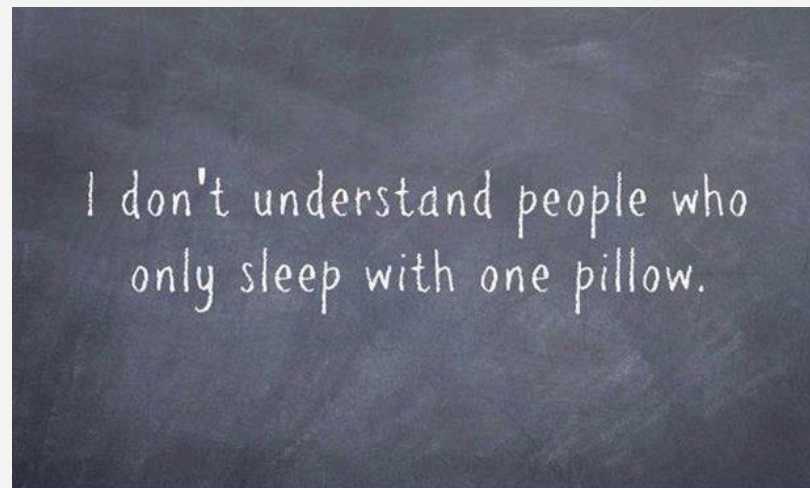
INTERACTION → COLLABORATION

- The **PROCESS** people employ when working together in a group, organization, or community to plan, create, solve problems and make decisions.
- A well-managed collaboration is like a chemical reaction that creates far more energy than it consumes. It makes you feel energized, not drained.



ENSURING RELEVANT ENGAGEMENT

- Adaptive vs. Technical Elements
 - Technical Elements can be solved by the right information and expert advice
 - Adaptive, (AKA **Human**) Elements are much more elusive



COLLABORATION ON COMPLEX ISSUES

- **Co-Existence**
 - Know about each other but don't come together; no direct relationships
- **Networking**
 - Informal discussions, information sharing, not about shared decision making
- **Cooperation**
 - Acknowledgment of common interests/issues/agendas
- **Collaboration**
 - Trust is implicit; has shared decision making; means giving up some things



- **Partnership**

- Works from an agreed shared values base e.g. trust, honesty, openness; sharing of risks and rewards, resources, accountability, visions and ideas, decision making.
About the way things are done rather than the evenness (or not) or power, control, and resources
 - Source: potential of partnership Craig & Courtney 2004

COMPLEXITY OF SYSTEMS

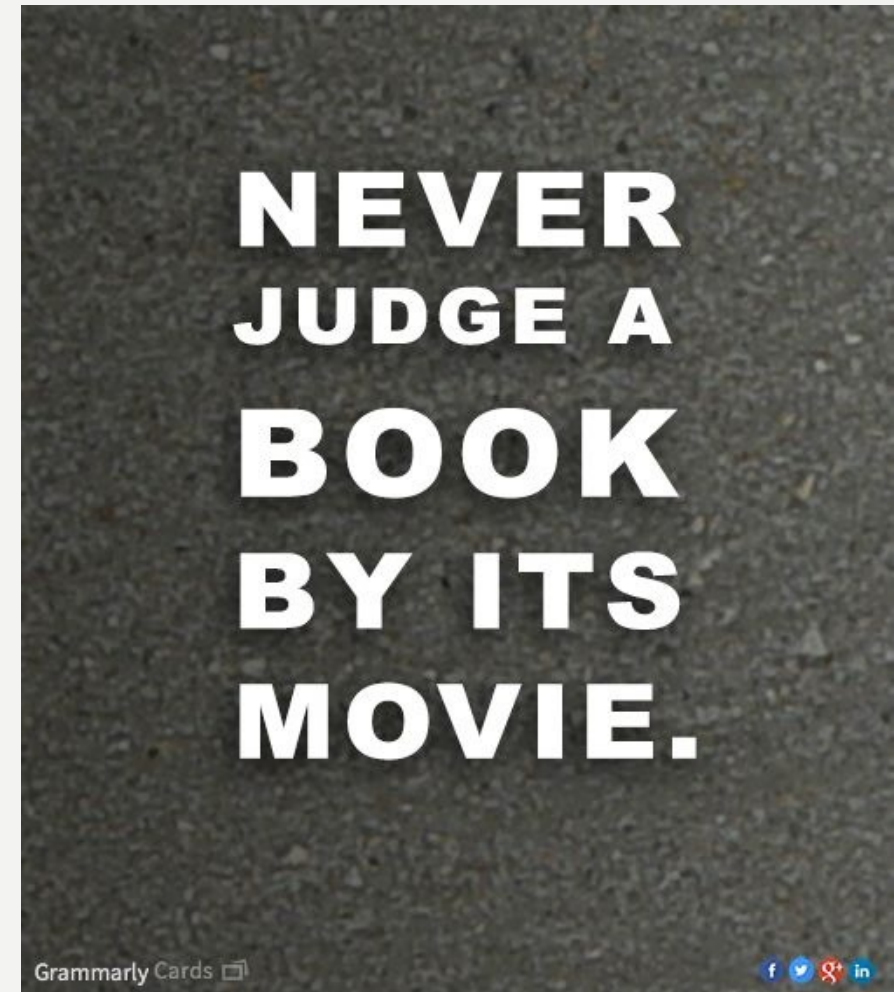


3. INFLUENCE

- an ethereal fluid held to flow from the stars and to affect the actions of humans
 - b : an emanation of occult power held to derive from stars
- **to affect or change in an indirect but usually important way <I was influenced by my parents.>**
- the act or power of producing an effect without apparent exertion of force or direct exercise of command
 - b : corrupt interference with authority for personal gain
- the power or capacity of causing an effect in indirect or intangible ways : sway

THE FAMILY ACROSS FROM YOU...

- **Individualize to their needs**
 - What's their capacity?
 - What is their day to day life like?
- **Don't make assumptions**
 - Parents can be trained!
 - Parents can move up the 'involvement' scale.



Bonus Question #4:

What about when INspiration fizzles?

“At times our own light goes out and is rekindled by a spark from another person. Each of us has cause to think with deep gratitude of those who have lighted the flame within us.”



-Albert Schweitzer

Actual photo of how well I'm keeping it together right now



YOU GOT ME RIBBONS!!



OMG! OMG!!

I HAVE A TON OF EXCITEMENT IN MY LIFE.

I used to call it stress, but I feel much better now that I call it excitement.

THANK YOU!

Terri Patterson

Director of Chapter Support, Hands & Voices Headquarters

terri@handsandvoices.org



Hands & Voices Mission :

Hands & Voices is a parent driven organization that supports families with children who are Deaf or Hard of Hearing without a bias around communication modes or methodology.