Barriers to Genetic Testing for Hearing Loss: A Real World Survey

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Genetic Protein Deficiencies Cause Most Congenital Hearing Loss





Raviv et al. (2010) Ann NY Acad Sci



Current evidence shows genetic testing is broadly useful in improving clinical management of children with hearing loss

Massively Parallel Sequencing for Genetic Diagnosis of Hearing Loss: The New Standard of Care

Otolaryngology-Head and Neck Surgery © American Academy of Published in final edited form as:

Hear Res. 2017 May; 348: 138-142. doi:10.1016/j.heares.2017.02.008.

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Abstract

Objective. To evaluate the use of ne niques for comprehensive genetic t



Original Investigation | **Otolaryngology**

Outcomes of Gene Panel Testing for Sensorineural Hearing Loss in a Diverse Patient Cohort

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Abstract

IMPORTANCE A genetic diagnosis can help elucidate the prognosis of hearing loss, thus significantly affecting management. Previous studies on diagnostic yield of hearing loss genetic tests have been based on largely homogenous study populations.

Key Points

Ouestion What is the association between rates of genetic diagnosis and sociodemographic and clinical characteristics in children with sensorineural hearing loss, and how



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Affect Adult Cochlear Implant Performance

A Eliot Shearer^a, Robert W Eppsteiner^{a,#}, Kathy Frees^a, Viral Tejani^a, Christina M Sloan-Heggen^a, Carolyn Brown^{a,b}, Paul Abbas^{a,b}, Camille Dunn^a, Marlan R Hansen^a, Bruce J

Genetic Variants in the Peripheral Auditory System Significantly

h

Early Identification is Key to Catalyzing Novel Therapeutics



Massive Progress Over the Last 2 Decades

CDC: https://www.cdc.gov/ncbddd/hearingloss/ehdi-data.html

Genetic Diagnosis is a Work in Progress





2014-2016 2017-2019

S. Charania, S. Grosse, K. Dundon EHDI 2022 Poster Study



Clinicians and Caregivers Selected from 5 Different Children's Hospitals

All 5 Otologists interviewed treated at least one caregiver in sample







Source: Independent, blinded, market research conducted by Auditory Insight

This study focuses on the Cl-indicated and compliant segment, which has the highest likelihood of success in navigating the caregiver Cl Journey

Segments of Children Diagnosed with Bilateral SNHL in First Year of Life									
	Hearing Loss Severity								
Compliance:	Mild	Moderate	Severe	Profound					
Lost to follow up after failing NBHS (e.g., children with ANSD who pass with OAE)									
Elect not to proceed with indicated treatment (HAs or Cls)									
Elect to proceed with indicated treatment (HAs or Cls)			Focus of this study						

Patient Characteristics

- Severe to profound, sensorineural, nonsyndromic, bilateral HL
- CI candidates
- Diagnosed in first year of life, within last several years
- Caregivers accordingly described as "CI Caregivers*" throughout this deck
- Half have undergone genetic test, while half have not



Hearing loss treatment and genetic testing are typically concurrent, but often not integrated





	1	NBHS		Н	L Diagnosis		ENT V R	Vorkup with GTEST Rec & Workup			HA Trial		CI Eve	aluation &	Decision
Baby fails 2 NBHS tests Hospital refers to Pediatric Audiologist (PED AUD) for diagnostic ABR		1-3 AUDs consulted PED AUD mentions CIs and refers to ENT		1-2 OTOL/ENTs consulted OTOL recommends CIs for LSL Genetic Testing (GTEST) decision: treatment mgt: medical & educational needs; progression		Baby undergoes HA trial for insurance requirement PED AUD recommends CIs			OTOL conducts CI eval Benefits & risks of CIs assessed Cochlear Implant decision: Family comm & bonding Child social identity						
											e	2 1. Pediatrician			1. PED AUD
8-8	C-C 2. Online research		2. EHDI		Genetic Counselor (COUN)		2. EHDI		2. EHDI						
				3. Face	book groups		2. EAL 3. Fac	cebook aroups		3. Faced	ook groups		3. га	cebook gro	ups
	Lack of caregiver urgency ("just fluid;" no family history)			Confusion over diagnosis content and next steps Poor AUD delivery style		Soft to no GTEST recommendation Rarely GTEST mgt benefits Fears blame for HL gene GTEST process not clear		Unnecessary trial delays HAs Difficulty keeping HAs on baby			Risk of poor hearing outcomes				
		Months Since Birth	\rightarrow				Wait tim	ne for COUN appt e auth delay							
Σ	Birth	1	2 New!	3 orn Hearin	a Screening	4	5	6	7	8	9	10		11	12
					First Diagnosis	Appt									
					-irst ENI Appt		Hearing	a Aid Trial							
					-		integrin		-	E CL Evo	luction	_	1	CL Surger	v (max=16 months
				L				Accepter Co	nregiv	er GTEST Res	ults (max=13 m	onths)		er oorger	
										0. 0.1201 ((0)					







Time Intervals, by Journey Stage



Months Since Birth \rightarrow

Note that one caregiver took a year to get the HL Diagnosis because her baby did not undergo NBHS since it was not covered by insurance, according to caregiver. This outlier data excluded from chart above but is an important example of barriers faced by caregivers.



Auditory Neuropathy Spectrum Disorder (ANSD) may Extend Patient Journey in Multiple Stages





Months Since Birth \rightarrow



G Cl Caregivers* Emotions, by Journey Stage

Newborn Hearing Screening		HL Diagnosis	GTEST Decision & ENT/GTEST Workup	HA Trial	CI Evaluation and Decision		
Intensity of Emotions	6	13	Acceptance of diagnosis Reassurance Desire to give child LSL Focused on workup Focused on ASL option Supported by care team Hopeful for CIs Eager for info from GTEST	8	9		
Intuition/observation Sees ASL as option	s of HL	Encouraged and relieved Focused on treatment Unconditional love Diagnosis sinks in	Relieved by GTEST results Optimistic Happy Excited	Acceptance of diagnosis Hopeful HAs will help Determined Happy; Excited	Relieved eligible for Cl Eager and hopeful Excited		
Trying not to worry Disbelief Denial: observations child can hear Denial: focused on ju Concerned Worried, nervous Sadness, upset, cryin Overwhelmed Grieving Shocked Guilt Alone and unsuppor	s 35 bys of newborn ng	Disbelief Confused 40 Concerned 40 Distracted (can't retain information) Nervous Worried At a loss (don't know anyone with HL) Sad, upset, crying Overwhelmed, overloaded Afraid Grieving Shocked Guilt	Sad; nervous Afraid; unfamiliar w/CIs 17 Overwhelmed Guilt (something during pregnancy caused HL and or may have passed on HL gene)	Struggling with diagnosis Nervous and worried Angry at insurance HA trial requirement	Worried Afraid (surgical risks) Overwhelmed		
Scared; fear of unkn Terrified	own	Alone and unsupported Traumatized		KEY: Positive emot Negative em	ions which can be amplified otions which function as a barrier		

Intensity of emotions = emotions experienced for each stage multiplied by number of people experiencing each emotion.



Audiologists are the most influential provider to caregivers across the journey

Pediatrician's influence rapidly wanes after NBHS





Genetic Testing Hierarchy of Barriers

Clinicians make a soft to no genetic testing recommendation most of the time

###	GTEST Reco	ommendation	GTEST D	ecision	GTEST Workup			
	80% Soft to No Recommen- dation from OTOL, ENT, & AUD	75% GTEST Management Benefits Not Communicated by OTOL, ENT, & AUD	40% Caregiver Fearing Blame for HL Gene	45% GTEST Process Not Clear to Caregiver	60% Wait Time for COUN Appt	70% Insurance Authorization Delay	Insurance Denial 10%	



GTEST Barrier: Soft to No Recommendation from OTOL, ENT, AUD

Clinicians don't make a strong recommendation for genetic testing

most of the time

Distribution of OTOL, ENT, and AUD GTEST Recommendation Type, Based on Caregiver Recall



- Most of the time (80%), OTOLs, ENTs, and AUDs deliver a soft to no recommendation for GTEST, based on caregiver recall
- Deferrers were marginally more likely not to receive any GTEST recommendation (matter not discussed)
- As gatekeepers, clinicians influence caregivers' sense of urgency around GTEST



GTEST Barrier: Soft to No Recommendation from OTOL, ENT, AUD

Caregivers Were Frequent Initiators of Genetic Testing Conversation

Initiator of GTEST Discussion with CI Caregivers*, as Share of Total Visits, Based on Caregiver Recall





- Caregivers are just as likely as OTOLs to bring up GTEST
- Caregivers learn about GTEST from EHDI hearing therapist, other parents, Facebook CI group, pediatrician, GTEST for older child, and profession as a teacher
- General ENTs and Diagnosing AUDs who bring up GTEST play an important role in supplementing OTOLs to create awareness



GTEST Barrier: GTEST Management Benefits Not Communicated by OTOL, ENT, & AUD

Clinicians are positioning genetic testing as an option, to find the cause to "feel better"

In 75% of the visits when genetic testing was discussed, management benefits were not mentioned



Caregiver Recall of How OTOL, ENT, and AUD Positioned GTEST

Clinician Statements Regarding GTEST



Fear of being blamed for their genes was powerful barrier for Deferrers

Share of Caregivers* Who Fear Blame for Their HL Gene



- "It's one of the things I wanted left in the dark. Because I was blaming myself enough during that period. So, I definitely didn't want to go that route and be like, 'I was the carrier of it.'" - GTEST Deferrer
- "I think just everyone benefits. My husband benefits, his brother benefits. Our future children. I just think having that answer helps. I benefit from stop blaming myself." GTEST Accepter

- Deferrers worried that specifically THEIR genes (as opposed to their partner) "caused" the child's HL
- Positioning genetic testing as finding the cause of HL will trigger potential Deferrers, causing them to shut down, with little recourse
- In contrast, Accepters viewed genetic testing as a way of freeing them from guilt that something they did wrong during pregnancy caused the child's HL
- AUDs and Genetic Counselors anticipated this barrier, while OTOLs did not



Deferrers struggled to understand how GTEST process might work

Share of Caregivers* for Whom GTEST Process Unclear



Quotes

"I still don't even know what we would do, honestly, to get the ball rolling on that, if we wanted to....I think if we had been at the ENT, and they said, 'We schedule it. You just need to go here on this date and then you'll have your results in a couple weeks.' We probably would've been a lot more likely to say, 'Sure, let's just go ahead, why not?'" - GTEST Deferrer

- Half of Deferrers did not feel that they received clear direction on the process, whereas only 1 Accepter felt that way
- With lower SES, Deferrers may have less context for understanding how the process would unfold
- Implication is that clinicians should outline process, stressing ease, while delivering the genetic testing recommendation
- Genetic counselors underestimated this barrier



Barriers: Wait Time for COUN Appt and Insurance Authorization Delay

Caregivers' experiences with genetic testing backs up these two barriers determined by clinicians in 2 hospital's operational



Quotes

• "I wanted to do the genetic testing. Actually, I already started a process. It's just that the clinic that we called, the one that our pediatrician recommended, they said they don't have availability until next year." - GTEST Deferrer

- These structural barriers are more difficult to address
- Long wait times and complicated processes can deter caregivers who go to make an appointment – too much of a hassle compared to the benefit
- Accepters of genetic testing were very unlikely to receive care via time-consuming path of waiting for appointment with general genetics clinic plus institutional billing



Barrier: Insurance Denied

This barrier currently not significant but needs to be monitored ongoing

Phase I research pegged this barrier as low

- Genetic counselor's workarounds at all five INTs keep this barrier low
- Genetic counselors find selfpay deals and financial assistance programs from commercial labs and even seek assistance from charities for caregivers whose insurance denies genetic testing

Caregiver research confirms Phase I findings

- Genetic testing Accepters had low OOP ranging from \$0 to \$300, confirming reports from genetic counselors in Phase I interviews that few patients who want to pursue GTEST have a financial barrier
- Further confirmation comes from a Cl center with a high volume of HL GTEST, in which 8% did not pursue because insurance denied from 2018 -2022

The barrier should be monitored ongoing

- This barrier is currently low, with a finalized estimate of 10%
- However, the barrier could increase if growth in GTEST volumes strain genetic counselor resources for self-pay workaround, especially for hospital centers requiring institutional billing
- An important next step is to educate clinicians on this size



Four barriers hypothesized by clinicians were minimal to nonexistent for caregivers of children with severe to profound hearing loss

Caregiver Blood Test Concern

- While a few (3 of 12) caregivers said blood draw made them uncomfortable for a baby, only 1 reported it was a contributing factor to deferring GTEST
- A couple of caregivers (2 of 12) offered that blood draw was a positive factor since simple and noninvasive
- Clinicians overestimated this barrier

Caregiver Worry Re Medical Record

- None of the caregivers expressed any concern that GTEST would impact child's future health insurance, life insurance, or school record
- AUDs overestimated this barrier

Caregiver Core Beliefs

- Only 1 of 12 caregivers reported GTEST conflicted with their moral or religious beliefs: "science can go too far"
- No caregivers felt GTEST implied child needed to be fixed (although no Deaf caregivers in sample)
- No caregivers wanted to wait until child was old enough to make the GTEST decision, perhaps because of this severe to profound population
- OTOLs and AUDs overestimated this barrier

Caregivers Need to Discuss

- No caregivers reported needing to discuss GTEST with each other before proceeding
- Often, they made their decision on the spot after clinician proposed GTEST
- Clinicians correctly estimated this barrier as small



Genetic test results help personalize patient care, understand possible outcomes



- At time of decision, two-thirds of Accepters and Deferrers saw GTEST benefit of family planning
- At time of decision, Accepters were far more likely to see benefit in understanding HL cause
- The catalyst for two-thirds of Accepters was treatment management, getting clarity on the child's health for the present and preparing for the future
- GTEST Deferrers, however, did not perceive a treatment management benefit at time of decision (due to lack of education)



Catalysts ranked by those who did not pursue genetic testing







Providing education and support to clinicians and caregivers can help reduce barriers to genetic testing for patients with congenital hearing loss

Highlight clinical evidence showing benefits of early genetic testing

Address process issues and structural constraints to obtaining a genetic test



Comprehensive Genetic Hearing Loss Panels are Now Available to Diagnose Inner Ear Protein Deficiencies







Hereditary Hearing Loss and Deafness Panel



Prevention Genetics' Genetic Counselors available to ordering clinician throughout entire process



Decibel receives

Overall testing

activity per site

variants per site

Number of positive