

Addressing Loss to Follow-Up Through Family Education



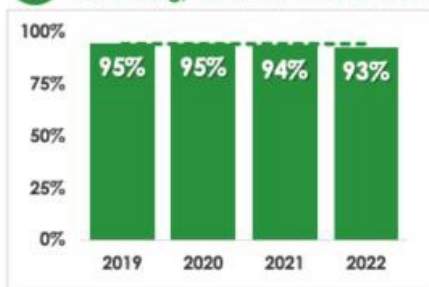
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Where Georgia Stands

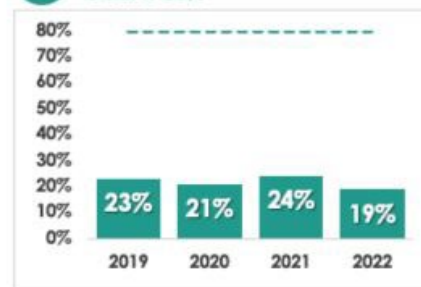
2023 DHH Language and Literacy Dashboard

By 1 Month Newborn Hearing Screening/Rescreen-Goal is 95%



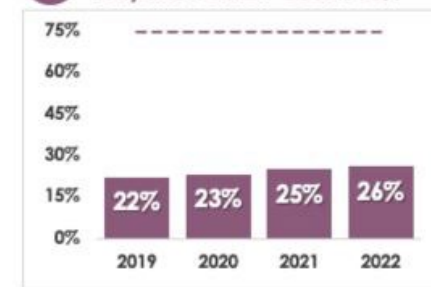
121,809 of 127,051 babies born in 2022 were reported as being screened by 1 month of age.*

By 3 Months Diagnosis-Goal is 80%



867 of 3,117 babies born in 2022 who were referred for a full diagnostic were reported as having one by 3 months of age.*

By 6 Months Enrolled in Early Intervention-Goal is 75%



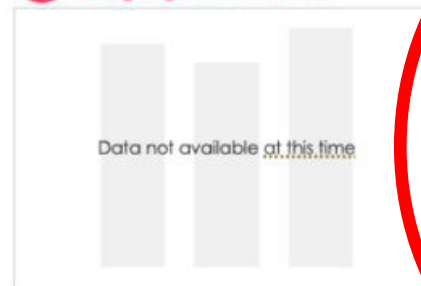
67 of 203 eligible babies born in 2022 & diagnosed as having a hearing loss were reported as having been enrolled in part C Early Intervention before 6 months of age.*

3 Years Transition Meeting



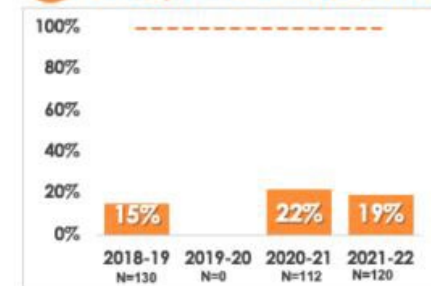
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3 to 5 Years Preschool Services Language Assessments



Add Text Here

5 to 8 years School Instruction Literacy Assessments-Goal is 100%



23 of 120 children in SPED with primary eligibility of DHH were reading on grade level by the end of 3rd grade for the 2021-22 school year.

* Sources: Georgia DPH, 2019-2022 HSFS Data for GaDOE PHIP Request as of 8-29-2023 (2022 data are preliminary and subject to change); GaDOE 2018-22 School Year End of Grade Assessments, Grade 3 Milestones English Language Arts Assessment for children in Special Education with a primary eligibility of DHH. Data unavailable for 2019-20 school year due to lack of testing during the COVID-19 pandemic.

How We Started

Georgia Mobile Audiology (GMA) + DHH Family Engagement (Parent Navigation)

- Started in 2019 Georgia Department of Education, State Schools Division
- Tasked with Increasing Literacy Rates for DHH Students
- 1 Director
- 2 Pediatric Audiologists
- 1 Parent Navigator
- Mobile Audiology Truck aka “Sunny”
- Children Birth to 22 Years Old
- Safety Net Program
- No Cost to Families
- Funded through the Georgia Legislation



What is Parent Navigation?

Parent Navigators Provide:

- Parent Education Before Diagnosis
- Care Coordination
- Emotional Support and Guidance
- Connections to Healthcare Providers
- Connections to Federal, State, Regional and Local Resources
- Connections to other DHH Families
- Supports to Local School Systems
- Audiology Assistance for Infant and School Clinics
- Connections to Transportation Assistance
- Referrals to Early Intervention Programs
- Referrals to Advocacy Services
- Community Engagement

Parent Navigators Do Not:

- Provide Advocacy Services
- Provide Early Intervention Services
- Provide Social Service Support
- Attend Medical or School Appointments

2020 COVID Pandemic

DHH Language and Literacy Dashboard



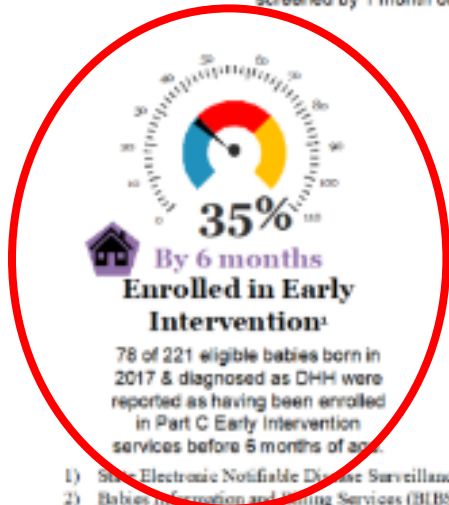
By 1 month
Newborn Hearing
Screening/Rescreening¹
124,893 of 130,006 babies born
in 2017 were reported as being
screened by 1 month of age



By 3 months
Diagnosis²
505 of 1,561 babies born in 2017 who were
referred for a full diagnostic were reported
as having one by 3 months of age



By 6 months
Early Hearing
Orientation Visit³
98 of 241 babies born in 2017 &
diagnosed as DHH were reported as
having received a visit from an EHOS by 6
months of age



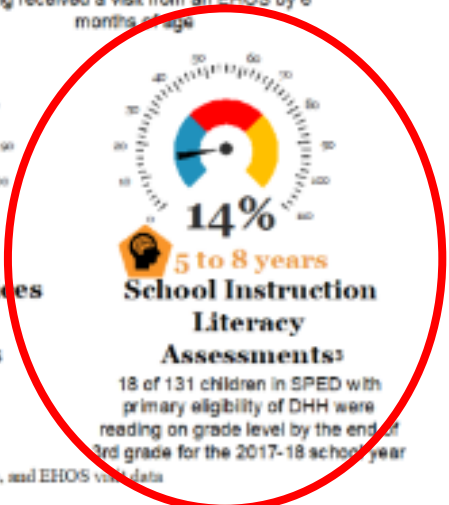
By 6 months
Enrolled in Early
Intervention²
78 of 221 eligible babies born in
2017 & diagnosed as DHH were
reported as having been enrolled
in Part C Early Intervention
services before 6 months of age.



3 years
Transition
Meeting²
Data Not Available
at this time



3 to 5 years
Preschool Services
Language
Assessments²
Data Not Available
at this time

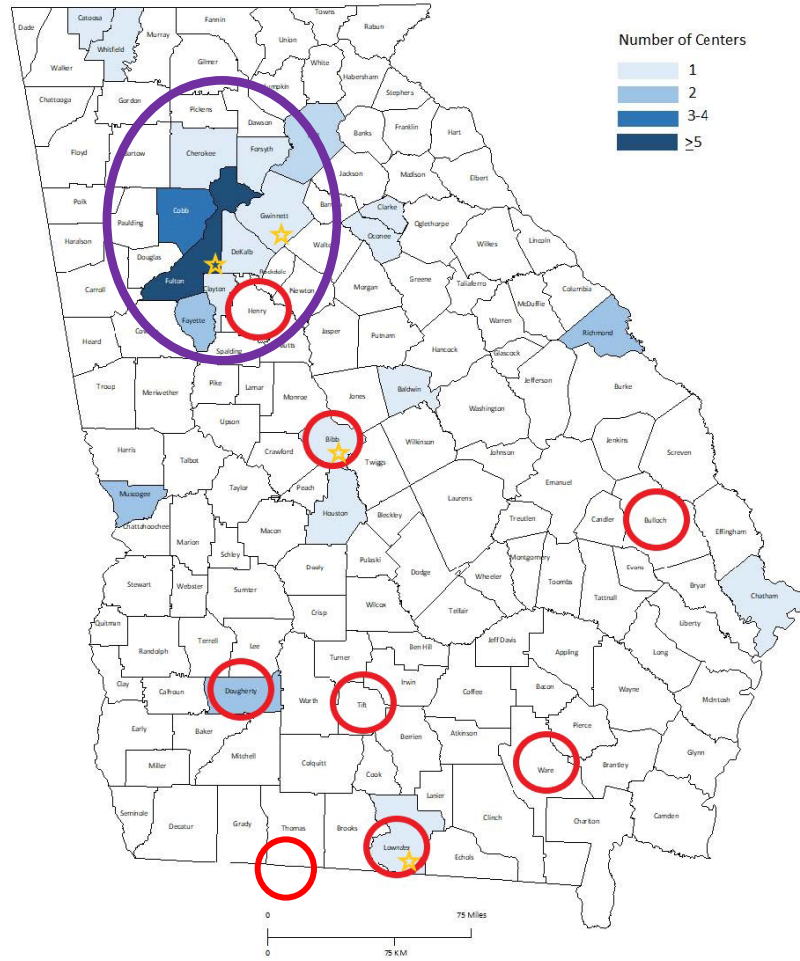


5 to 8 years
School Instruction
Literacy
Assessments³
18 of 131 children in SPED with
primary eligibility of DHH were
reading on grade level by the end of
3rd grade for the 2017-18 school year

1) State Electronic Notifiable Disease Surveillance System (SendSS) for newborn hearing screening/rescreen, diagnosis, and EHOS visit data
2) Babies Information and Training Services (BITSS) repository for Part C early intervention enrollment data
3) 2017-18 GaDOE School Year 2017-18 End of Grade Assessments, Grade 3 Milestones English Language Arts Assessment for children in Special Education with a primary eligibility of DHH

GMA Infant Diagnostic Centers

Hearing Diagnostic Centers



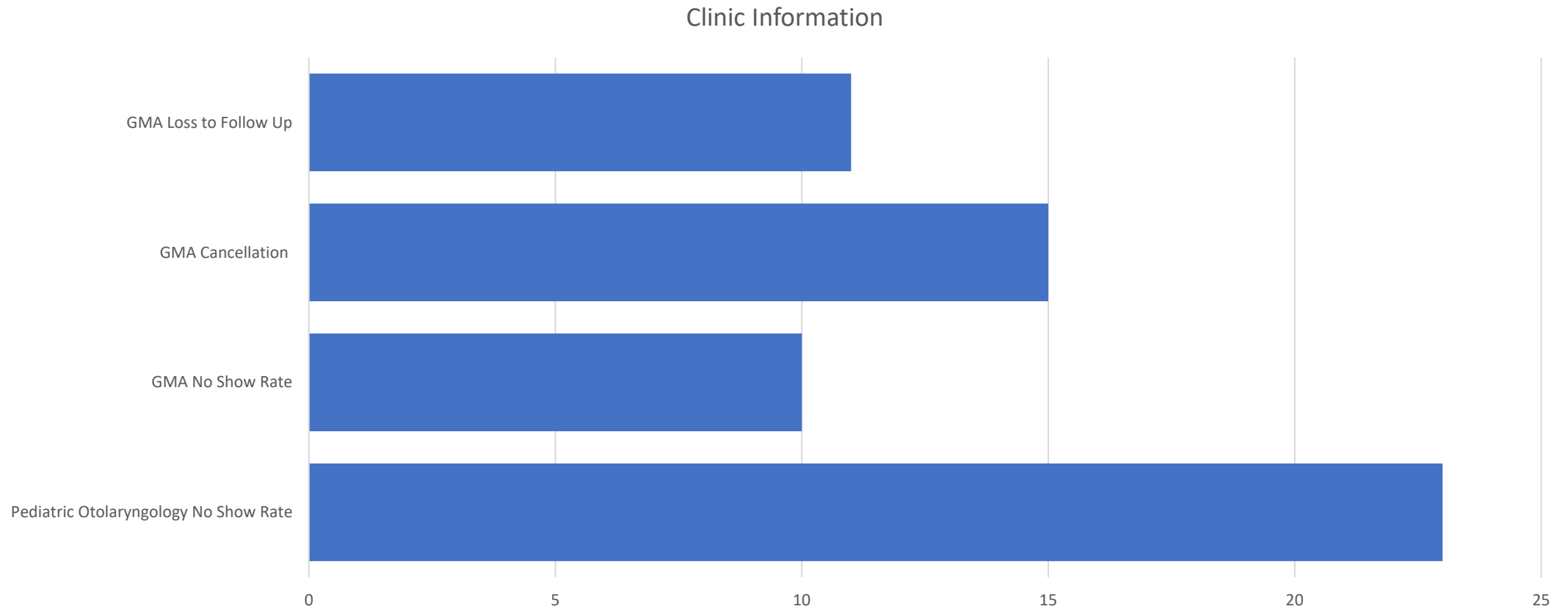
Creation of Tele-Audiology Infant Diagnostic Centers

- Lowndes
- Ware
- Tift
- Dougherty
- Bibb
- Henry
- Bulloch
- Colquitt

July 2019
EHDI - Maternal and Child Health

GEORGIA DEPARTMENT OF PUBLIC HEALTH

GMA Clinic No-Show, Cancellation, and Loss to Follow Up Rates





How Did We Develop a Plan?

- Root Cause Analyses
- Literature Review
- Action Plan Developed

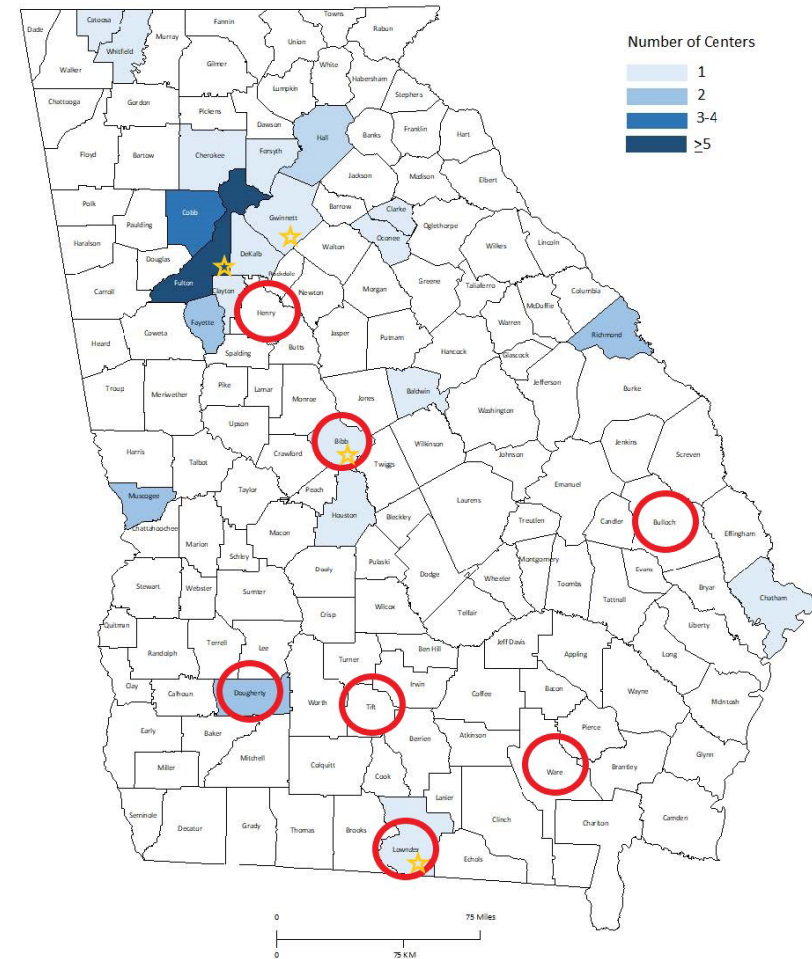
Family Obstacles

- Lack of Services
- Fear
- Lack of Personal Connections
- Post Partum
- Schedule Conflicts
- Socioeconomic Factors
- Transportation
- Insurance
- Uninformed/Sense of Urgency



Parent Navigator Action Plan

- Collaboration with local EHDl Coordinators for Diagnostic Hearing Test Appointments
- Use of a developed timeline
- Use of a developed script providing parent education
- Text reminders



July 2019
EHDl - Maternal and Child Health

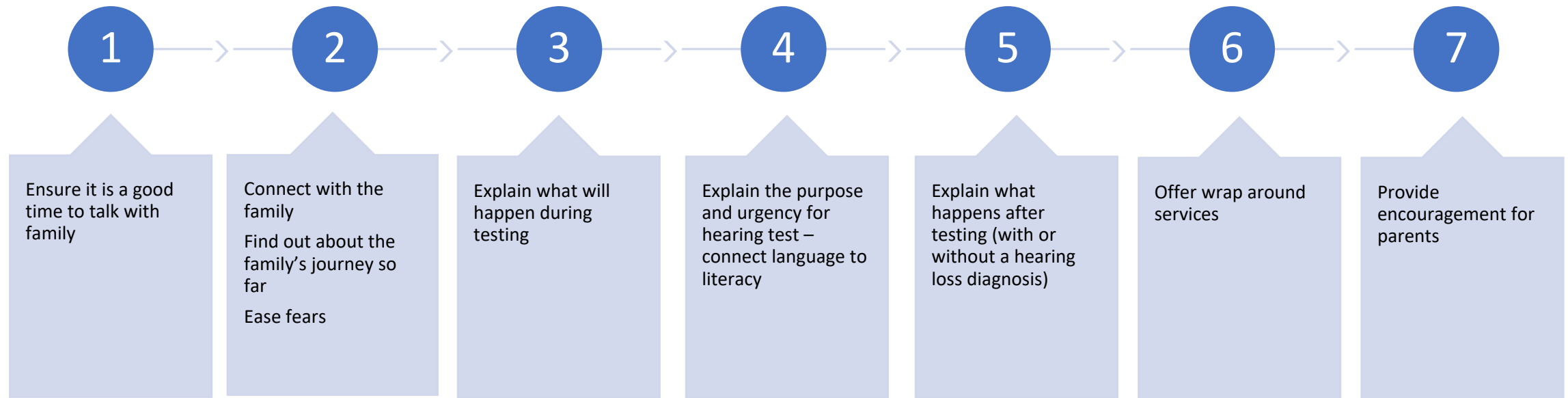
GEORGIA DEPARTMENT OF PUBLIC HEALTH



- 3-5 days prior to appointment
- Use local phone number
- Call back immediately if no answer
- Leave message after 2nd call
- Text family
- Provide Family Education
- Use of interpretation services for families speaking other languages than English (text and calls)

Initial Contact with Family Timeline

Family Education - Initial Call



Initial Call



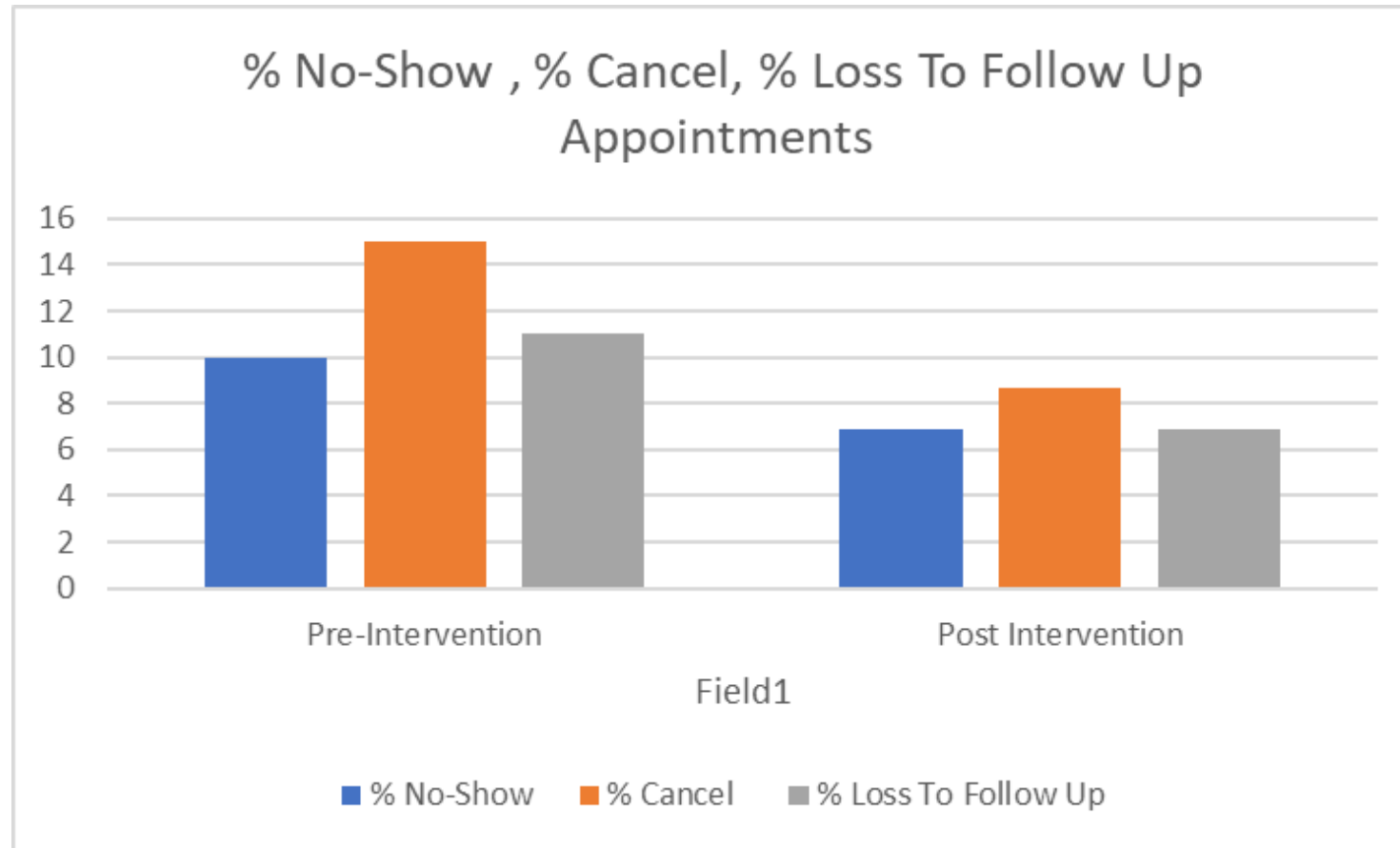
Text Reminders – Day Before Appointment

Hi! This is Stormey from Georgia Mobile Audiology. I'm reaching out to remind you about your baby's hearing test appointment tomorrow, March 19th, at 9 am at the Henry County Health Department.

Henry County Health Department
1009 Henry Parkway
McDonough, Ga. 30253

Please remember the hearing test is quicker and runs smoother if your baby is sleeping. Try to keep him awake and don't feed him for at least two hours before the test. I drive a bright green Jeep that will be parked by the front door. You will know you've arrived when you see it. I can't wait to meet you tomorrow!

What did the data show?



Real Life Story of TR

- TR lives in rural South Georgia and has Medicaid as primary insurance
- TR and family received PN support for GMA infant clinic
- 25 days old at diagnosis – bilateral profound SNHL
- 28 days old scheduled appointment with Children’s Healthcare of Atlanta ENT and Audiology
- 60 days old initial appointments with ENT and Audiology
- 61 days old virtual meet and greet with Atlanta Speech School and Auditory Verbal Center for Early Intervention Services
- 62 days old enrolled with the Auditory Verbal Center, BCW and Ga PINES for Early Intervention

Deaf/Hard of Hearing Family Engagement Program

- Partner program with Georgia Mobile Audiology
- 6 Parent Navigators
- Regional area experts
- Connections to local, regional, state and federal resources

Contact Information

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