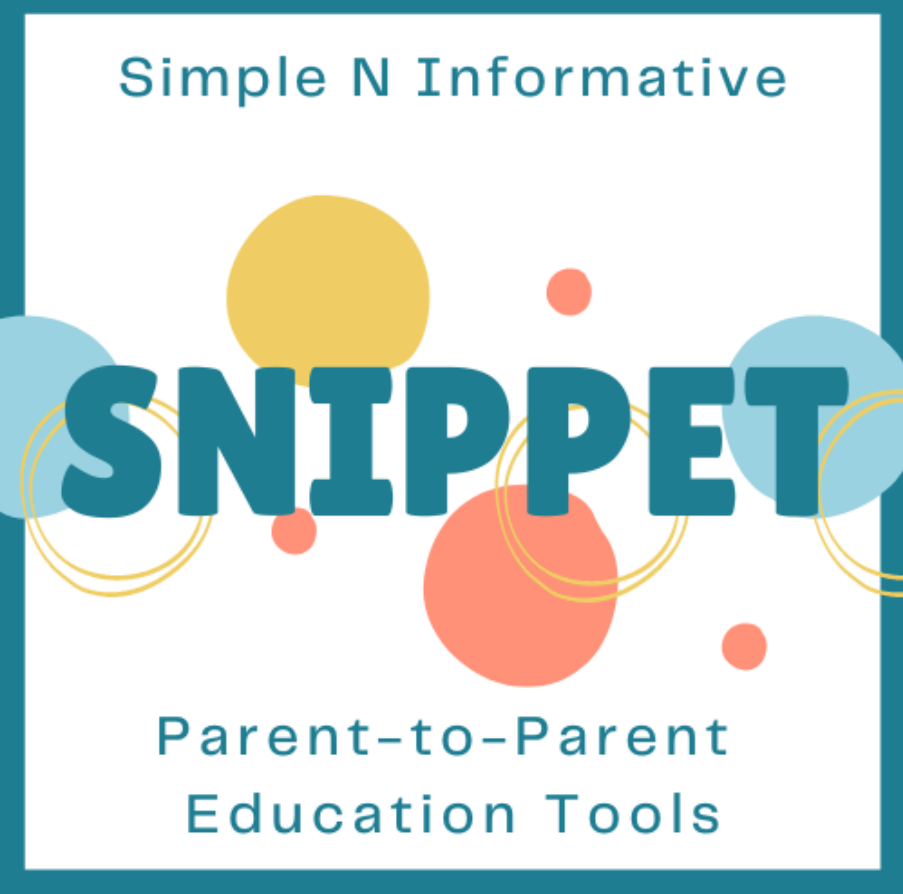


Share a **SNIPPET** - Simple and Informative Parent-to-Parent Education Tools



Introduction: After frequently hearing families share their feelings of being overwhelmed, confused, and uncertain, and a sense of a lack of information, we were inspired to create materials to meet the needs of the families we serve. We wanted a simple, easy-to-digest format with an introduction on the topic with a way for families to explore more if they were interested.

Serving families earlier in the journey meant that they were just beginning to process and understand the diagnosis. The idea of creating a simple, one-page handout to address the information and education needed was born after seeing this week after week.

Currently, we have 33 topics, five of which are specific to resources in our state. We chose a clean, simple look with gender neutral coloring. Bullet points were used to hold the reader's interest and keep the information simple and to-the-point. Each SNIPPET has 3-4 QR codes that the user can scan to access more information if they choose to.

SNIPPETS are:

- Simple
- Concise
- Easy to read
- Shareable
- Educational
- Information at your fingertips

Languages available:

- English
- Arabic
- Chinese
- French
- German
- Korean
- Polish
- Russian
- Spanish
- Tagalog
- Vietnamese

Before support, families reported feeling:

- Confused
- Uncertain
- Overwhelmed
- Underinformed

In conclusion, SNIPPETS are a simple way for parents to access additional information on specific topics. They can view and digest it on their own time and within their own space. They also provide relief to the "primary" caregiver as they don't have to reiterate all the details learned - they can simply just share the SNIPPET!

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Feedback from our Quality Improvement workgroup:

- Easy to digest
- Felt like a party invitation
- Learned something new
- Comforting
- QR links were helpful

Example of a SNIPPET



Scan the QR code to view our **SNIPPET library**

