

#### Expanding the Multidisciplinary Approach to Cochlear Implant Teams

Dr. Nathan Page - Cochlear Implant Program Director Najwa Ghattas - Cochlear Implant Program Coordinator

## **Learning Objectives**

- Participants will be able to identify the key roles of various professionals in a multidisciplinary cochlear implant program and explain how their collaboration addresses the comprehensive needs of children with hearing loss.
- Attendees will learn to appreciate the inclusion of parents as program coordinators, understanding how their insights can enhance team dynamics, improve communication, and lead to better outcomes for children and families.
- Participants will gain practical knowledge on how to connect families and create community engagement events that foster support networks, empowering families in their cochlear implant journey.



### How does this topic fit in with the goals of EHDI?

- A CI team can be a driver of improvement, as early detection and intervention is necessary for optimal CI outcomes
- A successful CI program requires interaction between healthcare providers and parents, schools, and state agencies.
- The multidisciplinary team helps families identify communication goals for their children



### The Multidisciplinary Team Approach

#### **Key Professionals Involved**

- Surgeon: Performs the implantation surgery
- Audiologist: Assesses hearing and provides CI support
- Speech-Language Pathologist: Focuses on language development
- Psychologist: Supports emotional and psychological adjustment
- Coordinator: Manages communication and logistics for the team and family .

#### **Professionals As Needed**

- Social Worker: Supports the family in navigating resources, financial issues, and emotional challenges
- Child-Life Specialist: Eases stress and supports children through medical procedures
- Geneticist: Investigates potential genetic causes and provides guidance on family planning
- Educators: Assists with school integration and educational strategies
- Ophthalmology: Assesses and manages vision issues .
- Neurology: Evaluates and manages neurological factors
- **Developmental Pediatrics: Assesses overall development**

Goal: Comprehensive, individualized care for each child with hearing differences.

#### SURGEONS



Nathan C. Page, MD





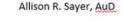
Austin N. DeHart, MD Punam A. Patel, MD





AUDIOLOGISTS

Deborah A. Flynn, AuD



#### SPEECH PATHOLOGISTS



Katy Sosna, SLP



Talisha Brownell, SLP

PSYCHOLOGIST









**TEAM COORDINATOR** 



Najwa Ghattas



Ashley A. Geske, AuD

#### **Program Director**

- Establish a vision/mission
- Oversees the work
- Resolves conflicts
- Provides mentorship
- Advocates for the program
- Recruits team members



#### **CI Team Coordinator**

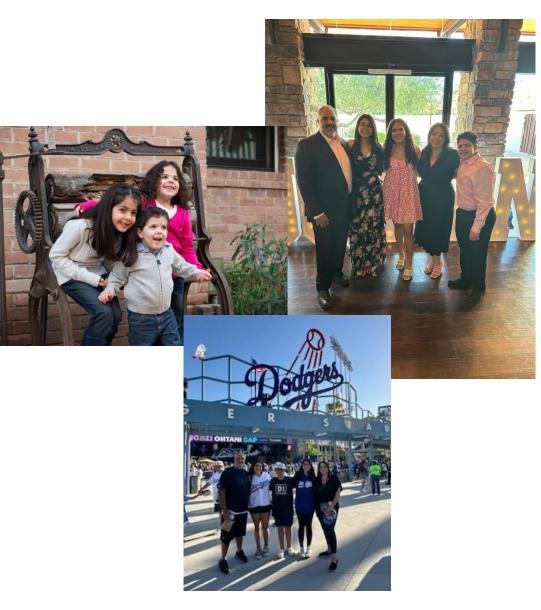
- Manages patient care
- Organizes and coordinates all aspects of the program
- Communicates with patient families
- Ensures timely execution of care
- Spearheads process improvement
- Facilitates communication and coordination among team members



### Unique Model: The Role of the Parent-Coordinator

#### **Program Coordinator**

- Brings personal insight into the family's journey
- Brings family perspective into decisions and strategies
- Fosters trust and empathy within families
- Enhances communication between the professional team and families
- Supports the family journey
- Creates bridges between the healthcare team and community organizations.



### **Connecting Families to Resources**

**Resource Accessibility** 

- Offer guidance in exploring educational opportunities
- Provide resources on diverse communication options (oral, sign language, AAC, etc.)
- Connect to outside resources



8

### **Community Engagement & Support Networks**





- Build a supportive community • with active engagement
- Strengthen connections between families, professionals, and local networks
- Foster a sense of belonging and shared experience
- Host events including workshops, toddler groups, social events











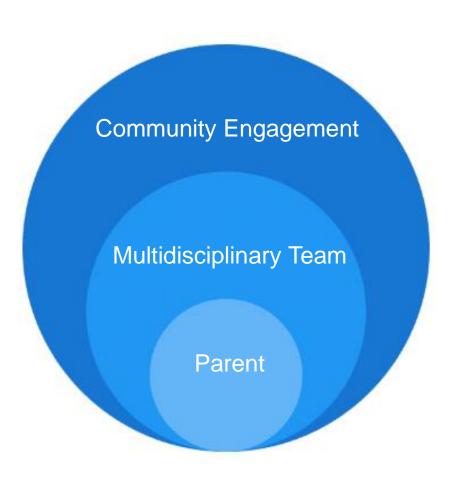


### Practical Strategies for Implementing this Model

#### Key Steps

- Include parents in the process -Ensure family involvement at every stage of decision-making
- Build a multidisciplinary team create a cohesive team of diverse professionals
- Creating community engagement

   Integrate community into the
   program



#### FAMILY EVENT























11

#### Conclusion

- The multidisciplinary, family-centered approach provides comprehensive support for children with a hearing difference.
- Family perspectives are central to success
- Community engagement builds stronger support systems



12

# Thank you!

**Contact Information:** 

Dr. Nathan Page – npage@phoenixchildrens.com Najwa Ghattas – nghattas@phoenixchildrens.com