

# Strengthening Family Engagement with Digital Learning Tools in DHH Early Intervention

BC Family Hearing Resource Society, Canada

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## HISTORY

The BC Family Hearing Resource Society's core values are:

- ★ Informed Choice/Decision Making
- ★ Family Centred Care
- ★ Respect for Diversity



As the largest provincial service provider in British Columbia, Early Intervention services for Deaf and Hard of Hearing (DHH) children and their families range from a continuum of communication approaches - American Sign Language (ASL) to Listening and Spoken Language (LSL). Approximately 520 families are served each year across a terrain that spans 944,735 km<sup>2</sup>. Half of the population we serve live in outreach communities and remote regions of British Columbia.



## DIGITALIZATION

Since 2017, families have been offered educational workshops on a range of topics to empower, advocate and provide support for their child's optimal language and literacy development.

In our current climate of digital consumption, families often turn to digital media for quick and easy access to information. With this in mind, we created a series of 10–15 minute educational videos that will allow families the flexibility to access the content from wherever they are, and at their own pace. Our team, along with professional videographers undertook the task of adapting our content into a series of 8 short videos covering a variety of topics:

- ★ Creating Optimal Learning Environments - Auditory Access
- ★ Listening Equipment Options
- ★ Strategies for Success with equipment use
- ★ Spoken Language Development
- ★ Creating Optimal Learning Environments - Visual Access
- ★ Deaf Culture and Deaf Gain
- ★ Connecting with your community
- ★ Building confidence and self-esteem from a young age



## WHAT'S UNIQUE?



The educational videos provide accessibility through ASL, spoken English and captions. Deaf and hearing presenters share topics to represent both communication modes (spoken and signed), and cultures. Our team's unique mix of Deaf and hearing professionals as well as Family Support Parents (parents of DHH children), supports a balanced, unbiased approach to service delivery for all DHH children and their families. The series will launch in April 2026 on The Learning Place, our password-protected client website.



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