

There's No Place Like a Medical Home

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Renee Turchi, MD, FAAP

**Director, Pennsylvania Medical Home
Program (EPIC IC)**

Medical Director, Special Programs

St. Christopher's Hospital for Children



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Overview

What is a Medical Home?

PA Medical Home Program

Parent Partners

Data

Future



Section 1:

What is a Medical Home?

A medical home is not a building, a house, or a hospital...

...it is an approach to health care that emphasizes the partnership between pediatric clinicians and families

Pediatrics, Policy Statement 2002



Medical Home Care Components

- The American Academy of Pediatrics, with support from the Maternal and Child Health Bureau, has defined 9 core elements of the medical home:
 - Family-centered
 - Comprehensive
 - Continuous
 - Coordinated
 - Compassionate
 - Community-based
 - Culturally-competent
 - Accessible
 - Environment of trust and mutual responsibility

Pediatrics, 2002



Joint Statement Core Principles

- Personal physician
- Physician directed medical practice
- Whole person orientation
- Care coordination across multiple systems
- Quality and safety
- Enhanced access
- Appropriate payment for services

-AAP; AAFP; ACP; AOA, March 2007



How many children and youth have special health care needs?

- Approximately 13-18% (9-12.5 million) children in US

Newacheck et.al., 1998;

Strickland et.al., 2004

National Survey CYSHCN, 2005-06



Mission Statement:

PA Medical Home Program

Educating Practices in Community

Integrated Care (EPIC IC's) mission is to enhance the quality of life for CYSHCN through recognition and support of families as the central caregiver for their children, effective community-based coordination, enhanced communication and improved primary health care.



What is the EPIC IC program?

- Quality improvement initiative
- Works with pediatric practices to implement Medical Home principles within the practice
- Data Collection and Management
- Site visits/Technical Assistance



How do practices participate?

EPIC IC practices:

- Participate in monthly teleconferences
- Attend bi-yearly quality improvement conferences
- Are provided education on:
 - identification of CYSHCN
 - Parent Partner recruitment
 - utilization of Parent Partners
 - coding strategies
 - time management
 - “hot topics”-transition to adulthood, cultural competency



Medical Home Team

- Parents
- Nurse Practitioners
- Physician Assistants
- Physicians
- Specialty Physicians
- Nurses
- Social Workers
- Administrators
- Office Staff
- Grant Office



www.pamedicalhome.org

Pennsylvania
Medical Home Initiative



Educating Practices in
Community-Integrated Care



Parents & Caregivers
START HERE



Medical Practices
START HERE

A Medical Home is not a building,
a house, or a hospital...

...it is an approach to health care
that emphasizes the partnership between
pediatric clinicians and families,
providing care for children and
youth with special health care needs
(CYSHCN) that is:

- accessible
- continuous
- comprehensive
- family-centered
- coordinated
- compassionate, and
- culturally-effective



American Academy
of Pediatrics
DEDICATED TO THE HEALTH OF ALL CHILDREN™
Pennsylvania Chapter

Section 2: Parent Partners



Why Parent Partners?

- Fosters understanding and cooperation
- Promotes respectful, effective, partnerships
- Results efficient planning to ensure services meet family needs
- Provides mechanism for consumer input.



Different Priorities

Parents	Physicians	Rank of Service
9	1	Respite Care
21	2	Day Care
3	3	Parent Support Groups
10	4	Help with Behavior Problems
2	5	Financial information or help
20	6	After-school child care
15	7	Assistance with physical household changes
6	8	Vocational counseling
5	9	Psychological services
22	10	Homemaker services
4	13	Recreational opportunities
1	14	Information about community resources

-Liptak et al. Pediatrics,, 1989.

How to Choose a Parent Partner

- Parents who:
 - Experience different systems of care
 - Desire to help other parents navigate the systems of care
 - Have child not recently receiving a diagnosis
 - Possess good communication skills



Care Coordination

“Care coordination occurs when a specified plan of care is implemented by a variety of service providers and programs in an organized fashion.” *

* AAP definition of care coordination, Pediatrics, 1999,



EPIC IC Medical Home Survey: Domains

- Areas measured on the survey:
 - Components of the Medical Home
 - Accessibility
 - Parental satisfaction/trust
 - Health care utilization
 - Unmet medical needs
 - Demographic information



Where are we going?
Policy, research, practice



Where are we going?

Policy, research, practice

- Funding
- State Implementation Grant
- PA AAP
- Cost effectiveness project-360°
- Co-management models
- Adult Medical Home (IPIP)
- NCQA Advanced Medical Home
- ABP Certification



Contact information

Renee Turchi, MD, MPH

St. Christopher's Hospital for Children, Philadelphia, PA

215-427-5331

renee.turchi@drexelmed.edu

